

Canadian Tourism Human Resource Council



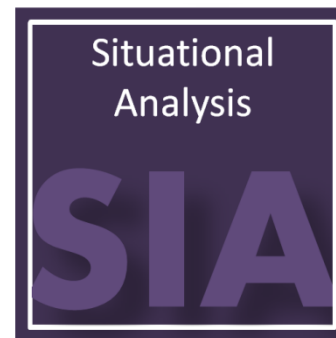
The Industry Standard.



Nine essential skills; define *essential employability skills*



Defines minimal language requirements to perform, against the Canadian Language Benchmarks



Defines context of occupation, e.g: demographic profile, work conditions, trends, requirements for employment

