

Bernard Donoghue Director

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Gardens & Leisure: Eden Project / Continuum Group / The North of England Zoological Society / Pleasure Beach / The Royal Botanic Garden, Edinburgh / The Royal Botanic Gardens, Kew / The Royal Horticultural Society / Warner Bros. Studio Tour London 'The Making of Harry Potter' / The Zoological Society of London



































 Tourism is the UK's sixth largest industry, employing 1 in 11 of all people working in the UK and generating £115bn every year for the UK economy

Rt Hon Hugh Robertson MP,
 Minister for Sport and Tourism.



15 ministers in 9 years

Average tenure is 18 months

 RDA, LEP, Casino, Planning regulations, bed tax

Structural changes to VE



- A new Full Time Equivalent tourism job is created and sustained with every £50,000 increase in tourism revenue
- The UK tourism industry employs 2.66m people
- The sector is the UK's third largest employer, accounting for 9% of total employment
- There are 249,000 tourism businesses in the UK (10% of the total number of businesses)
- Over 80% of tourism and hospitality industry businesses employ fewer than 10 people.
 - Supply Side of Tourism Report, Office for National Statistics, 2012



- The sector is a significant incubator for entrepreneurs despite the economic downturn there were 21,580 businesses start-up in the sector in 2009.
- The sector is a significant source of employment for those unable to work full-time – nearly half the sector's workforce is part time.
- The sector is a large employer of school leavers and young people 44% percent of people employed in the sector are under the age of 30 compared to the national average of 24%.
- Turnover rates in the sector have declined significantly to 23%.
- 80% of people working in the sector are British.
 - State of the Nation Report, People 1st, 2011



Air Passenger Duty £2.2bn

VAT (estimate) £18.3bn

 World Economic Forum's 2011 study on international competitiveness shows that the UK now ranks 135th out of 139 countries in terms of taxation on tourists.

 The Travel and Tourism Competitiveness Report, WEF, 2011



Growing Tourism

- Building blocks
 - Skills, quality, investment, infrastructure, political will vocabulary and media engagement
- Enablers
 - VAT, APD, visas, RDF, planning, fuel prices
- Drivers
 - Research, marketing, experience

