

DIGNITY IN CARE OF OLDER PEOPLE IN HOSPITAL AND INDEPENDENT SECTOR

Dr Win Tadd Cardiff University Nursing Quality &
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Some initial considerations



- What does “dignity” mean to you?
- What does dignified care consist of?
- Are there particular issues about promoting dignity for people for older people?

Patient stories



- If you think that any aspects of the person's experience were not dealt with in a dignified manner:
 - ▣ Why do you think those lapses in dignity might have happened?
 - ▣ How would the lapses you identified make the person feel?
 - ▣ How can staff improve the situation?
 - ▣ What can people receiving care and/or their carers/family members do to highlight the issues?

Elsie's story



Why do you think those lapses in dignity might have happened?

How would the lapses you identified make the person feel?

How can staff improve the situation?

What can people receiving care and/or their carers/family members do to highlight the issues?

Jean's experience



Why do you think those lapses in dignity might have happened?

How would the lapses you identified make the person feel?

How can staff improve the situation?

What can people receiving care and/or their carers/family members do to highlight the issues?

June's story



Why do you think those lapses in dignity might have happened?

How would the lapses you identified make the person feel?

How can staff improve the situation?

What can people receiving care and/or their carers/family members do to highlight the issues?

Joe's experience



- An intelligent man - retired health professional & senior lecturer
- Age 76
- Married
- Fit and active walks 2-3 miles per day & has lots of interests
- Has mild hypertension takes Ramipril 1.25 mgm daily
- Previous bilateral hip replacements and partial knee replacement for osteo- arthritis
- Has previously suffered from mild depression

Olive's story



Why do you think those lapses in dignity might have happened?

How would the lapses you identified make the person feel?

How can staff improve the situation?

What can people receiving care and/or their carers/family members do to highlight the issues?

To conclude



- In any of these stories can you identify any instances of abuse?
- What can be done to minimise the risk of abuse, neglect or loss of dignity in older people's care?
- If you had to suggest one thing that could be done to reduce the incidence of such events what would it be?