

Information about quality:or quality information

Enhancing the Student Experience

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Information about quality

- Public information about academic standards and quality of HE provision
 - UNISTATS site
 - HEI sites
 - UCAS site
- Information used in QAA review
 - Institutional documentation
 - External examiners' reports
 - Reports from other organisations



Key Information Sets

- Deering report (1997)
- Teaching Quality Information (TQI)
- KIS
 - NSS results
 - PSRB accreditation
 - Teaching arrangements and assessment
 - Employment and income
 - Fees
 - Cost of accommodation
 - Learning teaching and assessment
 - Students' union



Judgment on Information

- Not a judgment of the KIS
- Part C of the new UK Code
- Commended, meets expectations, needs improvement to meet expectations, does not meet expectations
- ‘...teams will be advised to assess the completeness, currency, reliability, accessibility and usefulness of the published information’.
- Accuracy to be assured at point of publication



New approaches to quality assurance

- Risk-based quality assurance
- A link between track record and the intensity of review
 - Frequency of visits
 - Form of engagement
- Use of quality metrics
 - National Student survey
 - PSRB Reports



Quality reporting

- Oversight of quality and standards
- Management information
- Agreed set of indicators
- Public information
- Annual quality reports
- External verification?





Quality Assurance Agency for Higher Education

www.qaa.ac.uk