Overcoming Barriers and Working Together to Transform the Lives of Troubled Families

Interface

POLICY – STRATEGY – DELIVERY

Opportunity?
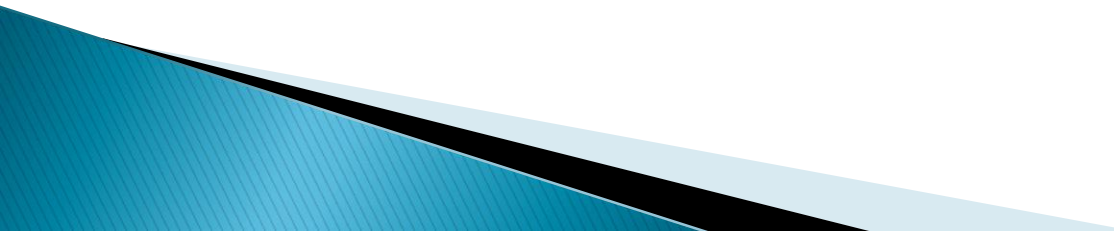
➢ Money focussed on Local Authorities and their partners to support families in **turning their lives around.**

➢ Cross-departmental support for from central Government.

➢ Opportunity:
  ▪ Make a difference
  ▪ Bigger picture
  ▪ Multi agency
  ▪ Long term plan

LA and partners job in hand

➢ Identify and reach the right families

➢ Make the best use of the payment by results opportunity

➢ Share data and information safely and effectively

➢ Work effectively with you partners

➢ Ensure that you have the right culture and leadership

➢ Ensure that your services are effective for families

➢ Have a skilled workforce

➢ Demonstrate successful outcomes for families

➢ Demonstrate good value for money and reduce local cost

Troubled or troublesome?

➢ DCLG:
- ▪ Are involved in crime and anti-social behaviour (ASB)
- ▪ Have children not in school
- ▪ Have an adult on out of work benefits
- ▪ Cause high costs to the public purse

➢ Huge concern and cost around those with multiple and complex needs including those with:
- ▪ Child protection concerns
- ▪ Substance misuse
- ▪ Domestic abuse
- ▪ Mental health issues.

➢ Risk losing Payment by Results

Families
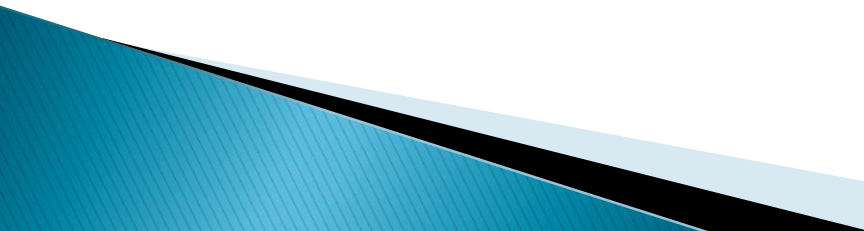
➢ The right families:

- Multiple complex issues
- Below high thresholds
- Cherry pick easy to reach
- Identify and predict families upstream

➢ Really changing their lives?

➢ Long term plan – across partnerships

Approaches

➢ Whole family intensive support positive outcomes in reducing :

- ▪ Anti-social behaviour
- ▪ School truancy
- ▪ Child Protection issues

➢ Effective at sustaining change as systematic approach and all family member share the solution

➢ Massive scale up

➢Culture change in design and delivery

➢Sustainable

➢Family Engagement

Data sharing

Public servants remaining fearful of data sharing and that contradictions and inconsistencies make it difficult for public services to share information. - Lord Michael Bichard

➤ Lack of trust

➤ Understanding of:
- Data Protection Act
- The 1989 Children's Act
- Crime and Disorder Act 1998
- Local Government Act 2000
- Children's Act 2004
- National Health Service Act 2006

Data sharing

- Practitioners confident
  - What
  - How
  - Who
  - when

- Culture – Collect and share

- Leadership – vision and commitment
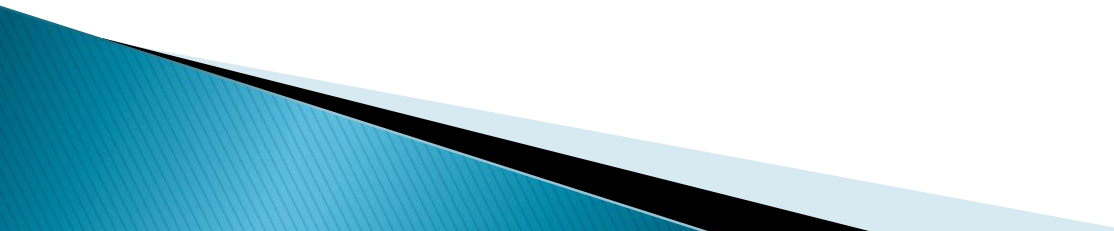
- Invest time to understand

Effective Data sharing

- Multiple sources of data
  - Police and Community safety
  - Education data on exclusions and truancy
  - Benefits
  - Social care data

- Systemic data collection
- Predicting poor outcomes
- Processes to intervene
- Crosses an agreed threshold
- Multiple underlying issues, which indicate likelihood of future crisis intervention

Measuring changes in behaviour and outcomes

➢ Tracking cross-agency data over time

➢ Measure changes in behaviour resulting from services provided.

➢ Develop more robust commissioning strategies and understand where current pathways are failing.

Workforce development

➢ Service redesign and reform = new ways of working and new skills required.

➢ The right staff

➢Leadership skills

➢ Appropriate skills
- Engaging families
- Assessment
- Goal setting
- Families into work

➢ Support and supervision

Opportunity?

➤ The right families

➤ Partnerships

➤ Leadership

➤ Culture

➤ Data and information sharing

➤ Skilled workforce

➤ Long term plan