### The Nursing & Care Quality Forum

- Earlier this year, the Prime Minister and the Secretary of State for Health announced the creation of a Nursing & Care Quality Forum to drive improvement in the quality of nursing care across all care settings
- The Forum aims to help all those involved in providing nursing and care, in all care settings, to:
  - deliver the fundamental elements of good care- compassion, dignity, respect and safety- first time, every time and to everyone
  - achieve their ambition of providing the very highest quality of care through supporting the adoption of best practice and promoting innovation.
- In doing so, the Forum wants professional pride to be reignited and public confidence restored in the quality of nursing and care provided to the people of England.

#### Themes

- The Forum is focusing its work by identifying and sharing best practice
- across four areas:
  - how to promote and achieve accountable and empowered nurse leadership across the system
  - how to make sure that the right culture and the right values that put patients first prevails at all times
  - how best to involve, listen to, hear and respond to feedback from people we care for and the staff delivering their care.
  - how to make sure that those providing care have the time to do so properly.
- Across all four of these themes, the Forum will consider the
- knowledge, skills and educational needs of staff providing nursing and
- care to people in all settings.

# Membership

- Sally Brearley is the Chair of the Forum, and she is joined by leads for the four theme focus areas:
  - Leadership: Janice Stevens
  - Culture and Values: Professor Tricia Hart
  - Involvement and feedback: Dr Ruth May
  - Time to Care: Elaine Inglesby-Burke
- As well as two cross-cutting theme leads, working across all four areas:
  - Education, training, knowledge and skills of staff Professor Jessica Corner
  - Considering care across all settings Sharon Blackburn
- In addition, there are 20 Forum members and two expert members. The
  Forum includes a range of experts including front-line nurses working in
  hospitals and the community, patient representatives and members of
  professional bodies and voluntary sector organisations.

#### Work to date

- The Prime Minister challenged the Forum to identify some initial recommendations by the end of May, with further discussion and work to follow on from this
- The Forum sought views from a range of people views to help them to shape this initial feedback
- We know that in many areas, the issues in the recommendations are already being taken forward successfully, and we want to share the lessons learned from these to help best practice become common practice.
- A collection of best practice was launched in July and concluded end of August.
- We plan to collate the information, identify common themes and success criteria, and then share key messages from these findings with those involved in delivering care.

# **Moving Forward**

- The Forum will be working closely with Jane Cummings an Viv Bennett
- We will be disseminating and spreading the good practice examples
- Facilitate links between people to share good practice
- Continue to advise on key nursing issues

### Open discussion

• What are the Drivers for good practice to take place?

What helps projects to be a success?

• What barriers / challenges could prevent a project from being a success?