

Effective integration for international students

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UEL International: an integrated service



Strategic framework: Transformation for Excellence (9 Programme Boards)

Strong Academic Core	Outstanding Student Experience	Sustainable Student Recruitment
Exceptional Employability and Enterprise	Global Reach	Best University in London for Sport
Outstanding Support for Business	An outstanding workforce	A positive reputation



The International Student Experience project group

- ISB findings
- Cross institutional representation
- Sub-divided into 3 groups: learning, living and support
- Reviewed by Global Reach Programme Board and links into other Programme Boards
- Informs development of School/Service Plans
- Promotes internal collaboration
- Practical steps to make improvements at local level



An Outstanding Student Experience

Areas we need to work on:

- Understanding learning environment
- Understanding our processes
- Social & Sporting activities
- Fees and Living costs
- Catering
- Difference in experience between our campuses/Schools

