

Local Government Group Annual Conference 2011

Workshop W3

Local Government Inform

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Chief Executive: Durham

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1. You Know the Context: A Different Accountability

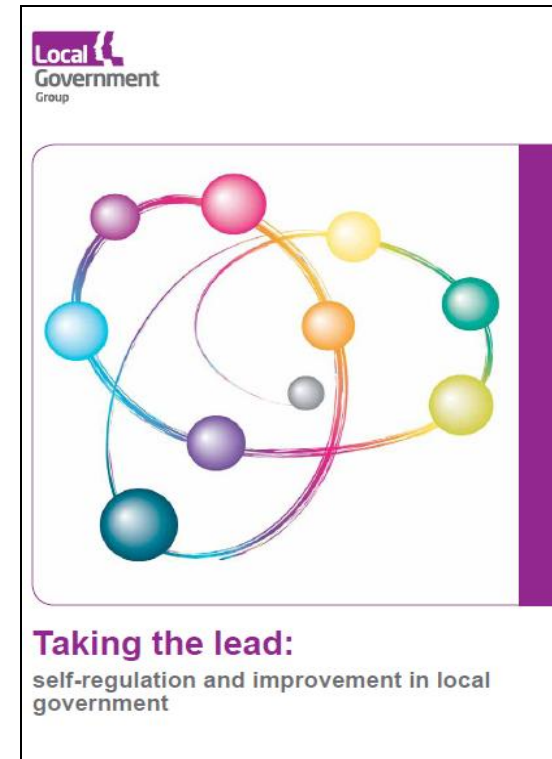
- Abolition of much of the former national framework;
 - Stronger local accountability to citizens: transparency and openness;
 - Reducing burdens: no national indicator set but still 200 data collections with 100,000s of data items.
 - Establishing what data councils want themselves: driving our the data agenda;
 - Transparency needs to help citizens and business – and local politicians in telling the local story.
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2. Context: Self Regulation / Self Improvement

‘Freedom to lead’: consultation on sector self-improvement identified demand from many councils to make informed comparisons with other councils and other areas

‘Taking the lead’: the Local Government Group offer - a range of tools and support for councils

- Local accountability tools
- Peer challenge
- Peer support
- Knowledge Hub
- Data and transparency
- Leadership support
- Learning and support networks



3. Inform: Basic Principles

- Starts with the individual council: ***‘every council needs it’s own performance framework’***;
 - But Group work shows many interested in intelligent compare and contrast;
 - Measuring what is important not just what is measurable.
 - Helping to explore what good performance looks like / supporting internal challenge and assessment;
 - Flexibility and accessibility, including for members.
 - Will use / be part of Knowledge Hub.
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4. The Inform Service

- A place to access and use data, and to collate and compare.
- Offer useful information from councils and national sources;
- Take cost and effort out of finding useful data;
- Provide 'industry standard approaches e.g. for productivity and customer satisfaction;
- Help councils analyse and make sense of data and information, create reports and material that can be shared and discussed;
- Put councils in touch with others wanting to share / compare / learn.
- Help councils with transparency and open data requirements in publishing information for residents
- Provide easy access to relevant expertise and analytic resources.

Prototype launch at 10.30 tomorrow at the Local Government Group Stand

5. The Learning Group

- Barnsley
 - Chief Fire Officers Association
 - Dorset
 - Durham
 - Essex
 - Harlow
 - Hampshire
 - Kettering
 - Lewisham
 - Merseyside Fire and Rescue Service
 - Stockport
-

6. Summary of Learning Council Feedback on LG Inform

Metric variety
and choice

More nationally
published data

Addition of sector
developed metrics

Comparable
data

Fewer 'local'
collections

Data at lower
geographies e.g.
wards

Classification,
structure and
themes

Well defined
'local' metrics
adopted by all

Pre-populated
reports and
dashboards

7. What the Prototype Offers

- Easy access to a wide range of performance and contextual data
 - Analysis, presentation and data input tools to help collate and compare data: insight to help local decision-making and reporting
 - Ready made reports:
 - ‘Dashboard’ report on core data: high level overview across all services
 - Service reports: e.g. workforce / adult social care, children’s services;
 - Standard summary reports of all data: individual councils v selected comparison group, and where data is available, multiple time periods
 - Flexibility to develop, modify, view and export reports of the above to suit your local requirements
 - Ability to input and share your data: including provisional data for national sets
-

MY DASHBOARD

MY REPORTS

BROWSE REPORTS

CREATE

METRICS LIBRARY

MY PREFERENCES

My reports



- ☆Headline report: adult social care
- ☆Workforce report: May 2011

My favourites



- ★2nd June Employment Report
- ★Headline report for Westminster City Council

LG Group reports



- ★Headline report for Westminster City Council
- ☆Headline part 2
- ☆Learning councils dummy report
- ☆Headline report for LGG
- ☆Version 2 to test out moving and adding

[More »](#)

Shared reports



- ★2nd June Employment Report
- ☆Kristian's test report: 2 June 2011
- ☆Fire report
- ☆Test report 26 May
- ☆test rep

[More »](#)

Updates



- ▶ Household projections and estimates, defined by composition
- ▶ Household projections and estimates, defined by age
- ▶ Household projections and estimates, defined by dependant children

[More »](#)

You select a metric.....

Detailed metric view

Total number of employees, fte for Dorset County

This is the total number of people employed by the local authority but presented as the number of employees in full-time equivalents (FTE). This is based on converting part-time employees' hours into a full-time employees' equivalent and provides a better indication of total labour input than a simple headcount.

This is expressed as Number

The assigned polarity for this metric is No data for this

This is sourced from LG Group

Make your selection

Select a different area:

Dorset County Council

Change

Select a different comparison group:

All English county local authorities

Change

Select a different metric:

Total number of employees, fte

Change

Summary over time

Total number of employees, fte for Dorset County compared to all English county local authorities

You get... a chart highlighting you

Summary over time

Total number of employees, fte for Dorset County compared to all English county local authorities

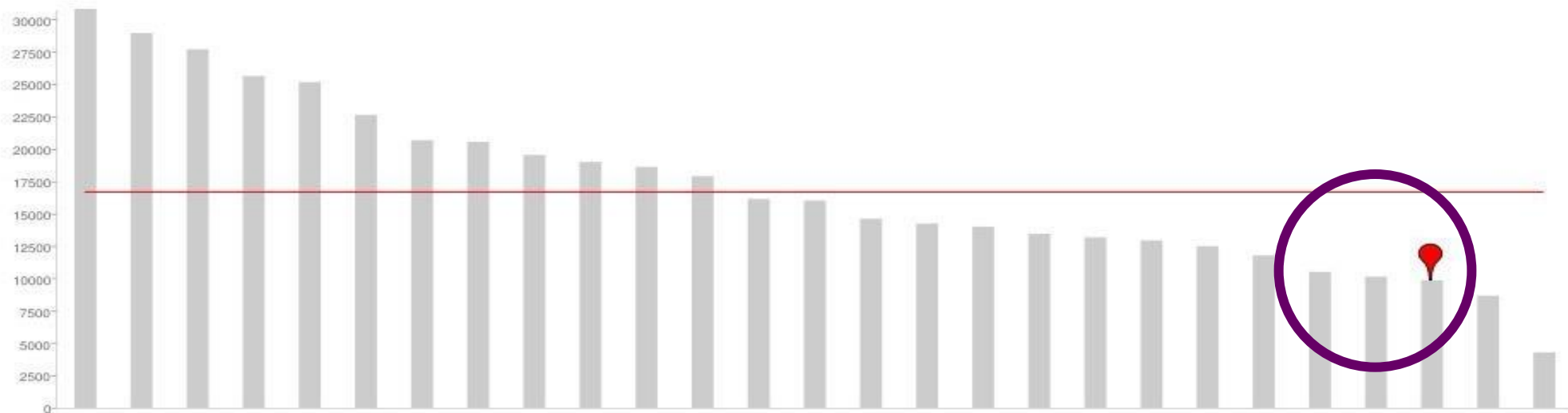
Period	Organisation: Total number of employees, fte			Comparison: All English county local authorities		
	Local value	Direction of travel	Quartile group	Min	Max	Mean
2010-04-01 - 2010-06-30	9797	Not applicable	First	4228	30479	16523
2010-01-01 - 2010-03-31	9850	Not applicable	First	4241	30738	16733
2009-10-01 - 2009-12-31	9850	Not applicable	First	4283	30790	16724
2009-07-01 - 2009-09-30	10307	Not applicable	First	4181	30521	16560

Single year comparison

Select a different period:

2009 (2009-10-01 - 2009-12-31)

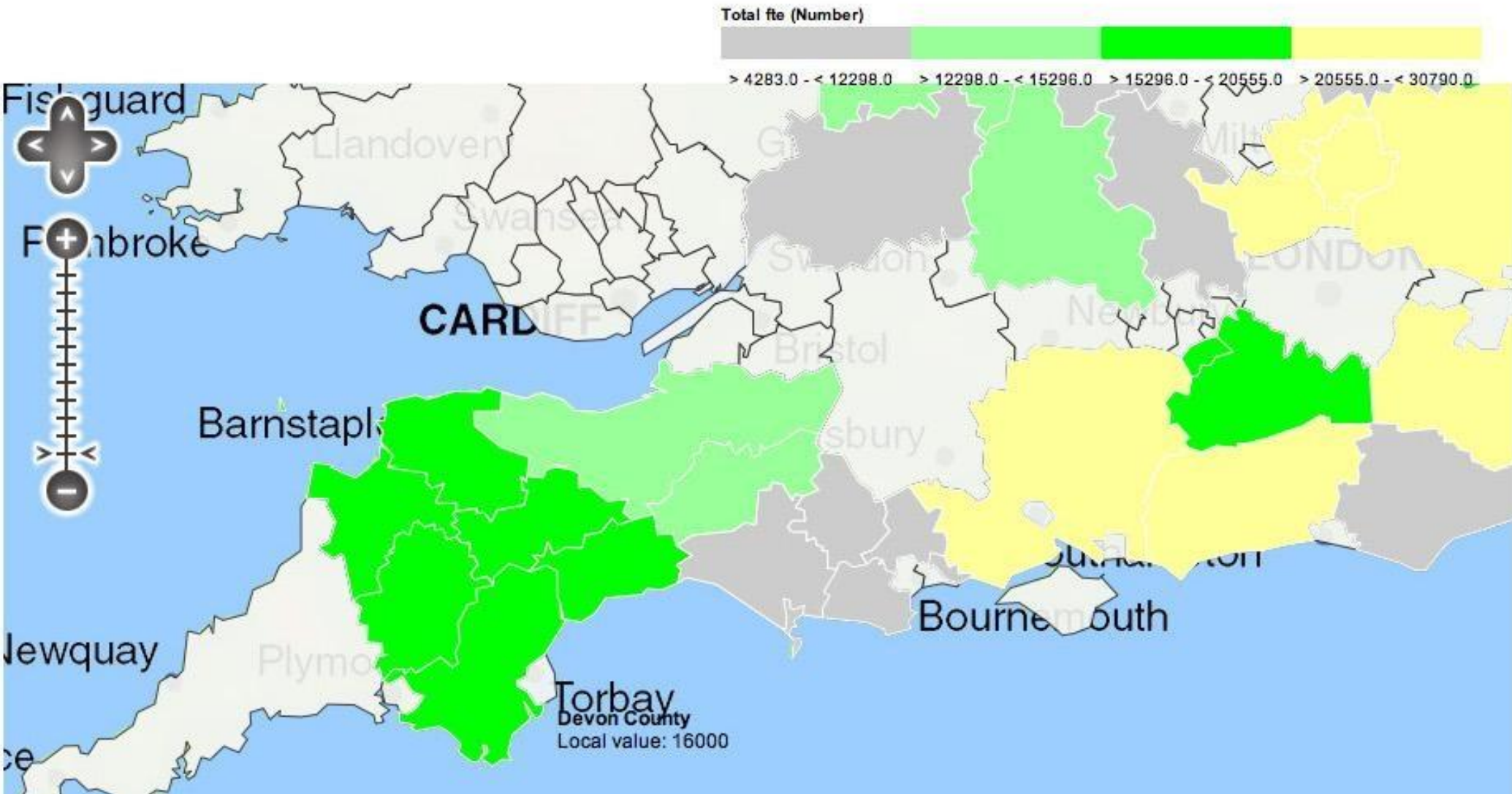
Total number of employees, fte for Dorset County compared to all English county local authorities



Sources: QPSES (LG Group)

You get the map.....

Total number of employees, fte for Dorset County compared to all English county local authorities



And.... you get the data.....

Total number of employees, fte for Dorset County compared to all English county local authorities

Organisation	2010-01-01 - 2010-03-31	2010-04-01 - 2010-06-30	2009-07-01 - 2009-09-30	2009-10-01 - 2009-12-31
Buckinghamshire County	8543	8658	8425	8494
Cambridgeshire County	4181	4283	4241	4228
Cumbria County	13172	13161	13100	12986
Derbyshire County	19187	19515	19353	19439
Devon County	15990	16000	15968	15783
Dorset County	10307	9850	9850	9797
East Sussex County	11841	11757	11739	11631
Essex County	25219	25618	25670	25789
Gloucestershire County	10431	10494	10433	10268
Hampshire County	28706	28931	28980	28918
Hertfordshire County	27582	27677	27459	27502
Kent County	24675	25142	25512	23785
Lancashire County	30521	30790	30738	30479
Leicestershire County	16084	16123	16548	15026
Lincolnshire County	13815	13986	13867	13730
Norfolk County	18992	18974	19139	19057
North Yorkshire County	14845	14591	14615	14488
Northamptonshire County	9993	10124	10169	10232
Nottinghamshire County	20414	20522	20566	20411
Oxfordshire County	14087	14237	14316	14260
Somerset County	13525	13438	13503	13416
Staffordshire County	20774	22614	22614	20662
Suffolk County	17377	17883	17788	18209
Surrey County	18421	18600	18649	18642
Warwickshire County	12727	12916	12985	12608
West Sussex County	20629	20652	20470	20323
Worcestershire County	12346	12478	12516	12598

And Potential To Create ‘Dashboards’

“A safe place to live for Cambridge district council

Cambridge district council compared to all district councils, England.

Organisation: Cambridge					Comparison: all district's councils			
Metric name	Period	Polarity	Local value	Direction of travel	Min	Max	Mean	Quartilegroup
Number of households living in temporary accommodation	Q1 2008/09	Low	69.0		0	240.0	30.0	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Percent of local authority housing stock that is non decent	2008-09	Low	2.0		0	55.0	9.4	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Crime- Burglary in a dwelling (offences per 1,000 population)	Q1 2008/09	Low	0.47		0.05	1.64	0.47	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Crime- Offences against vehicles (offences per 1,000 population)	Q1 2008/09	Low	0.04		0.02	0.40	0.12	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Crime- Violence against the person - with injury (offences per 1,000 population)	Q1 2008/09	Low	6.50		2.00	14.00	5.30	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Rate of hospital admissions per 100,000 for alcohol related harm	Q1 2008/09	Low	506		170	577	343	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
People killed or seriously injured in road traffic accidents	2007-09	Low	72		0	573	150	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Children killed or seriously injured in road traffic accidents	2007-09	Low	34		0	327	102	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Percentage of residents satisfied with their local area as a place to live? (postal survey)	2008/09	High	87.1	-	66.2	94.2	83.5	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>
Percentage of people who believe people from different backgrounds get on well together in their local area. (postal survey)	2008/09	High	86.3	-	52.4	88.0	78.6	<div><div>1</div><div>2</div><div>3</div><div>4</div></div>

8. The Future Offer: Next Steps

- Expanded access to latest published data e.g. NHS, ONS via data feeds.
 - Collaboration to create and share sector metrics based on local needs but allowing comparability across areas.
 - More tools for analysis and presentation e.g. bringing data together.
 - An expanded series of ready made reports:
 - Working with the sector and specialist groups to develop themed reports around service delivery, value for money and customer satisfaction
 - Productivity guides to facilitate service review.
 - Councils able to use LG Inform to publish their data in an open and transparent way, either by publishing ready made reports for residents and / or providing data in machine readable format for the technically able resident.
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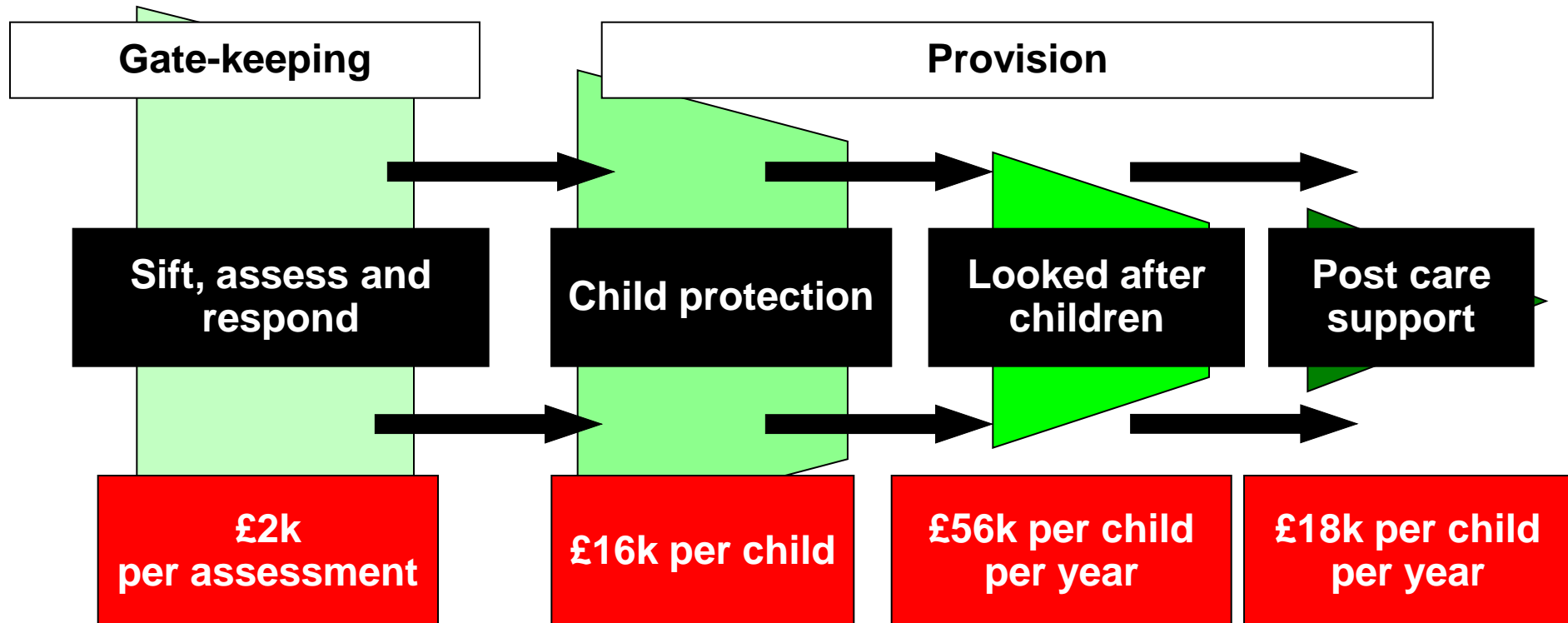
9. The Future Offer: towards sector developed metrics...

The Productivity agenda illustrates this:

- Few available measures and no quick or easy prescriptions to examine productivity or measure it;
 - In response: an ‘organic’ collaboration to drive and support a new approach to productivity and metrics:
 - Analysis on a service basis to understand what productivity means and the factors that impact on it (both in terms of outcomes and activity cost)
 - Creating draft material for interactive development to bring this information together, including metrics, analysis and capability for reporting through Inform;
 - A ‘bottom up’ process of self improvement.
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10. Productivity / Unit Costs and Asking the Right Questions

The children's social care pathway



11. To Conclude

- We have a prototype and a platform that is inherently very flexible and can be moulded to meet needs;
- Councils are invited to get involved so if you would like a look, contact:

Email: LGInform@local.gov.uk

Telephone: 020 7664 328
