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world class care and expertise



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Hospital



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Throat, Nose and
Ear Hospital

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Royal Free Hampstead **NHS**
NHS Trust

Royal Free Opportunistic Childhood Immunisation

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Lisa Hammond Paediatric Lead Nurse

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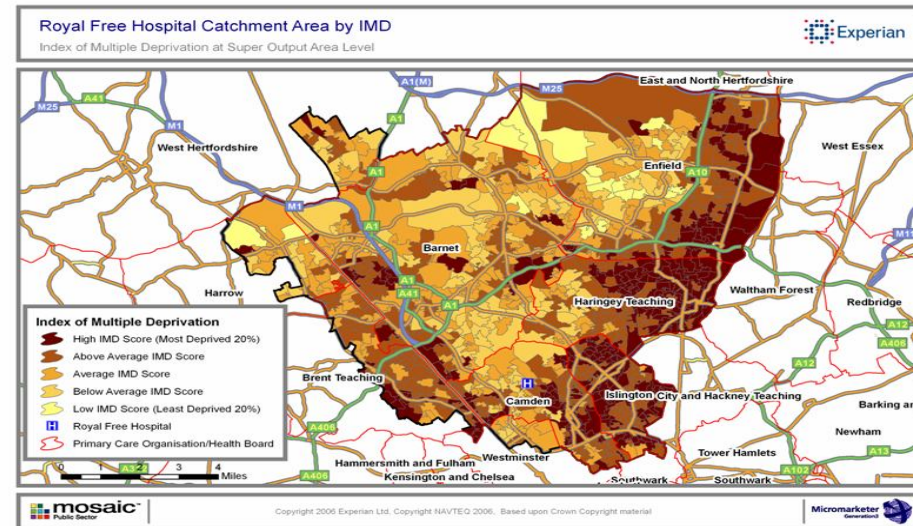
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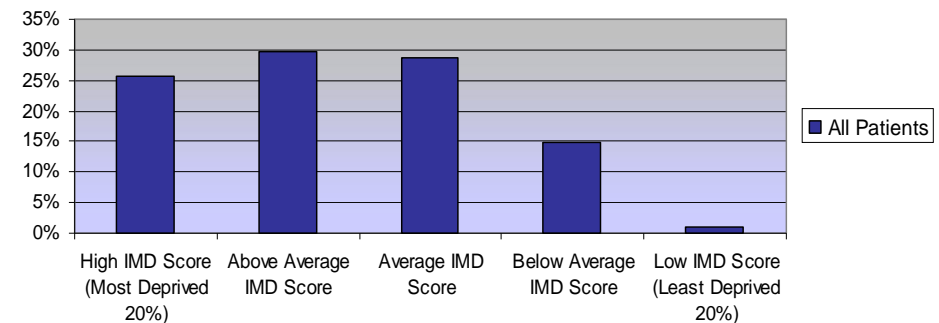


Why an acute trust ?

- London has lower vaccination rates than the UK Average
- Acute trusts see a high number of hard to reach communities



Deprivation Score RFH Patients



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Opportunistic Childhood Vaccinations

- Barnet & Camden PCTs requested support to increase local vaccination rates
- We agreed a pilot and tariff per vaccination episode
- Our aim was to assess feasibility and acceptability of an opportunistic immunisation service for children at the paediatric outpatient department; Royal Free Acute NHS Trust



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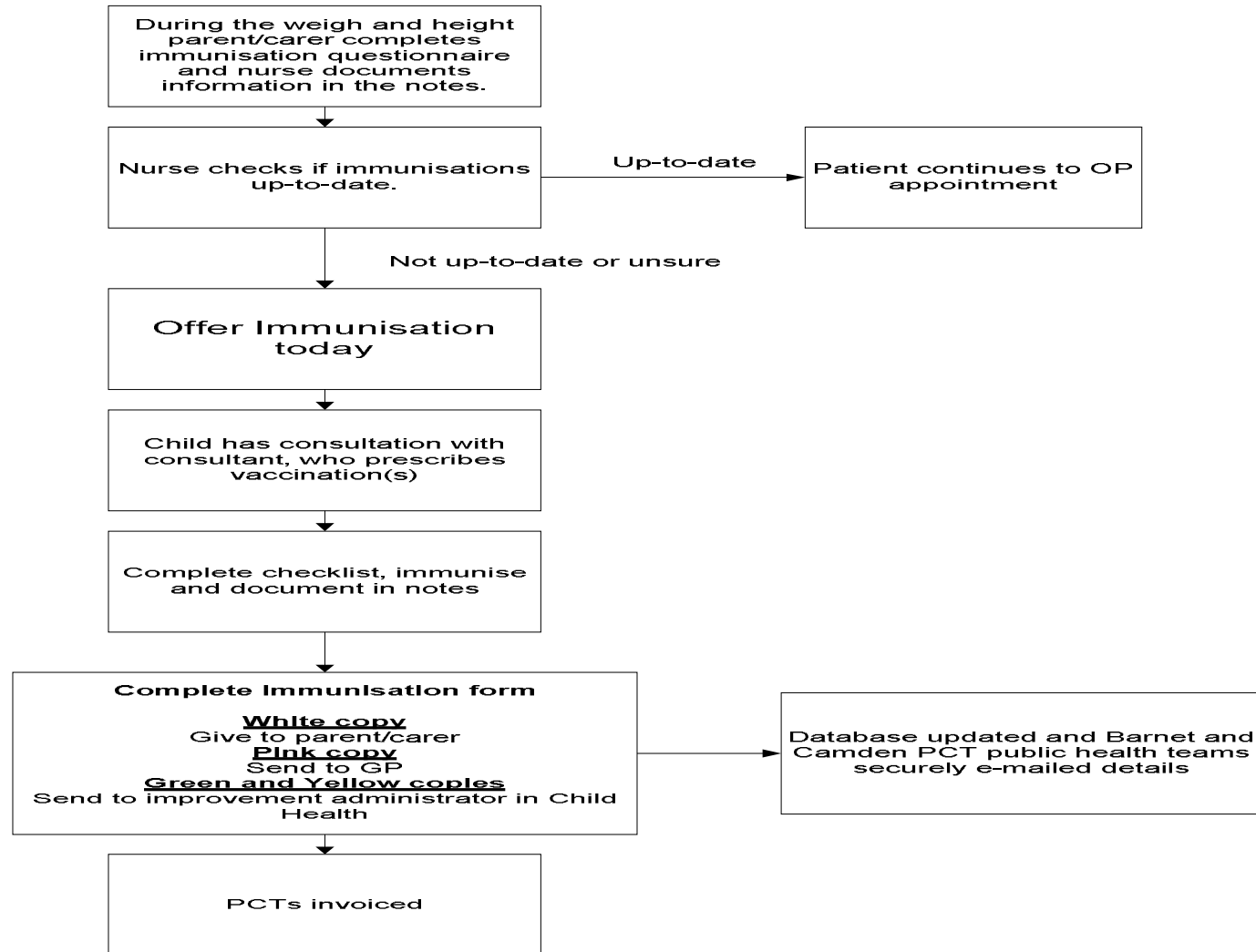


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Immunisation Process for Paediatrics Out-patients Department



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December 2009

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Pilot

- The service was aimed at children > 1 month behind immunisation schedule.
- A combined information leaflet/questionnaire screened for eligibility and collected information on demographics and reasons for failure to immunise.
- Immunisation history was obtained through the red book (PCHR) or if not available, by parental memory
- Process mapping of patients attending the OPD was used

Don't know= not immunised



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6 Month Pilot - Results

- In total 701 (17.2%) of 4070 paediatric OPD attendances were screened
- Of those screened, 98 children (13.4%) had previously refused to be vaccinated in the community.
- Of the 55 eligible children not vaccinated; reasons were only available for 21 children, but in 13 cases it was due to parental refusal to consent.
- All parents whose children were vaccinated reported they found the service satisfactory and acceptable.
- There was initial reluctance by OPD staff to accept the service as a core clinical duty.
- Strategies and training to improve staff competencies and motivation were developed.



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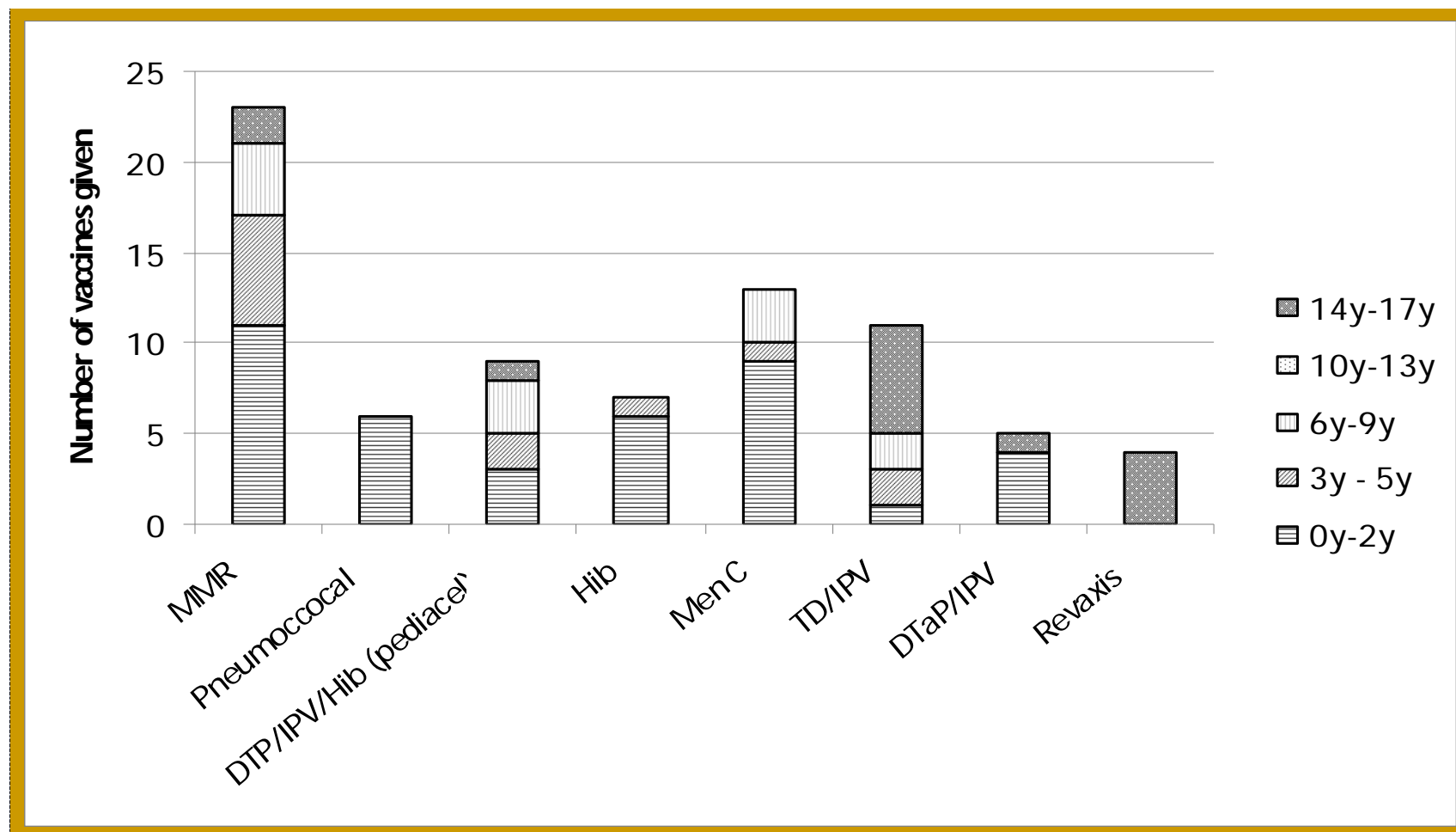


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Vaccines administered



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What's worked

- Team effort
- The opinion of an experienced paediatric nurse was instrumental in persuading parents to accept immunisations.
- Changing staff culture to incorporate this service into core clinical practice was our greatest challenge.
- Providing incentives and timely feedback to staff proved important strategies as was adding the programme to the paediatric targets review.
- Availability of the online immunisation database (RIO) would improve accuracy of screening for eligible patients.



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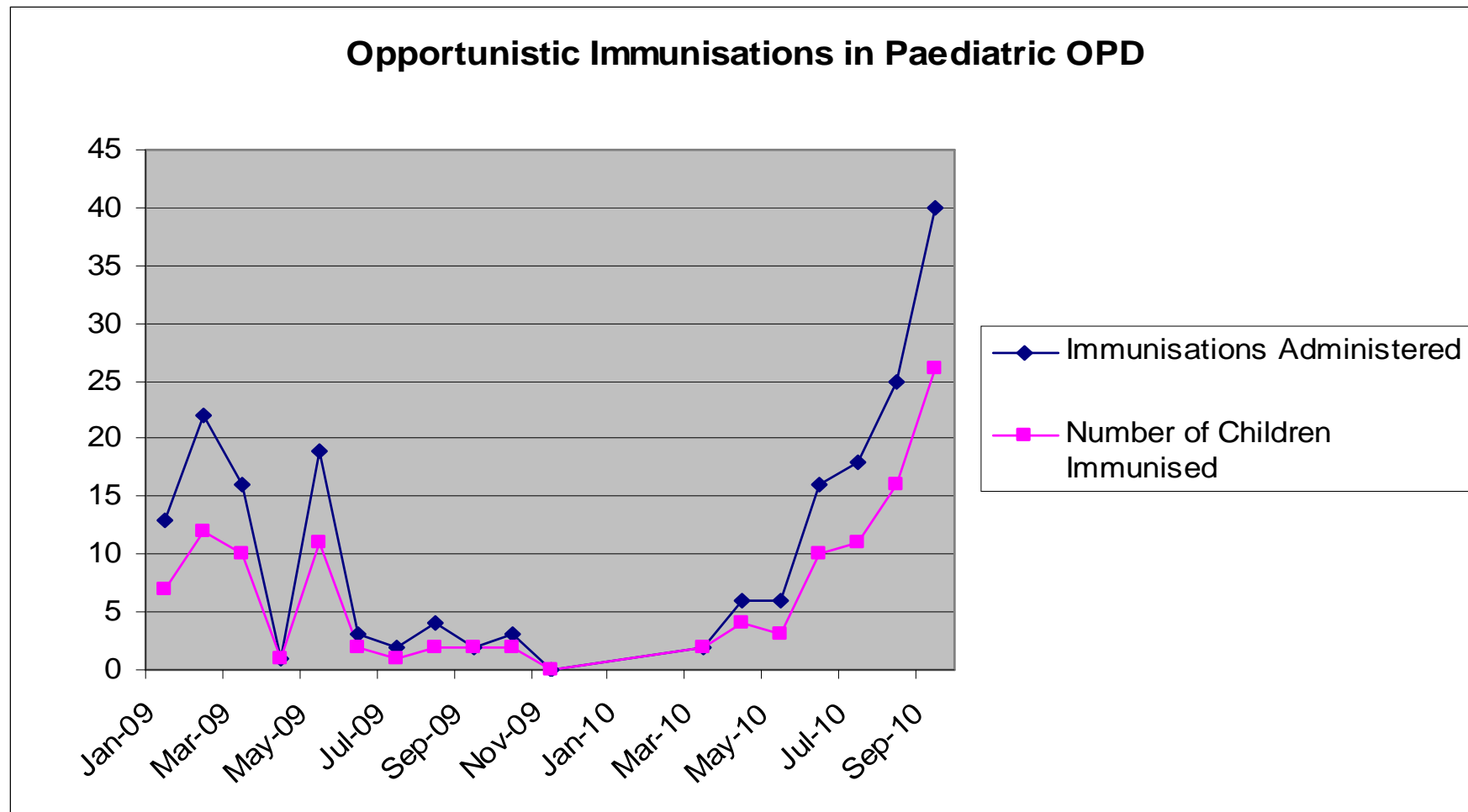
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Results so far...



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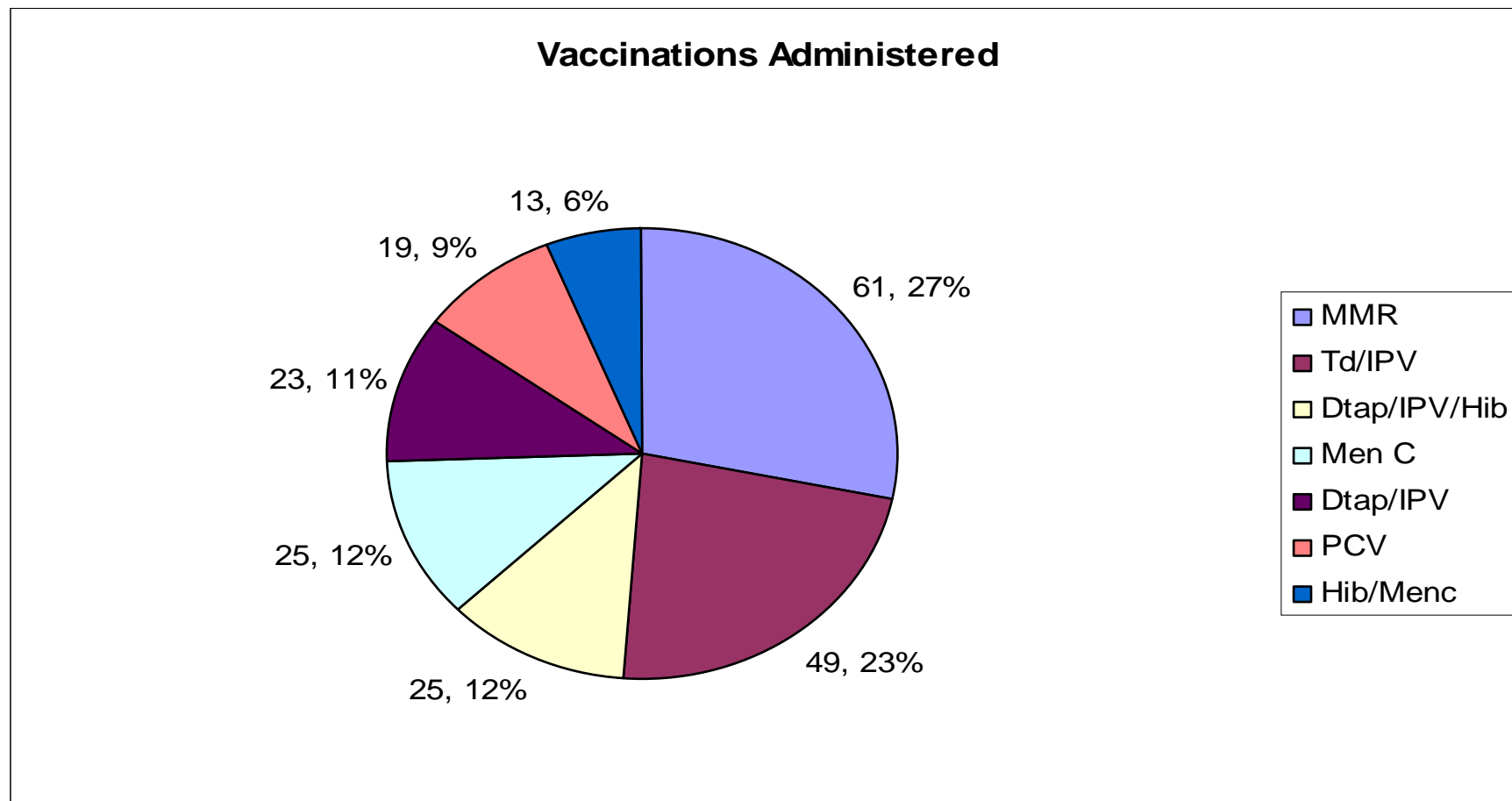


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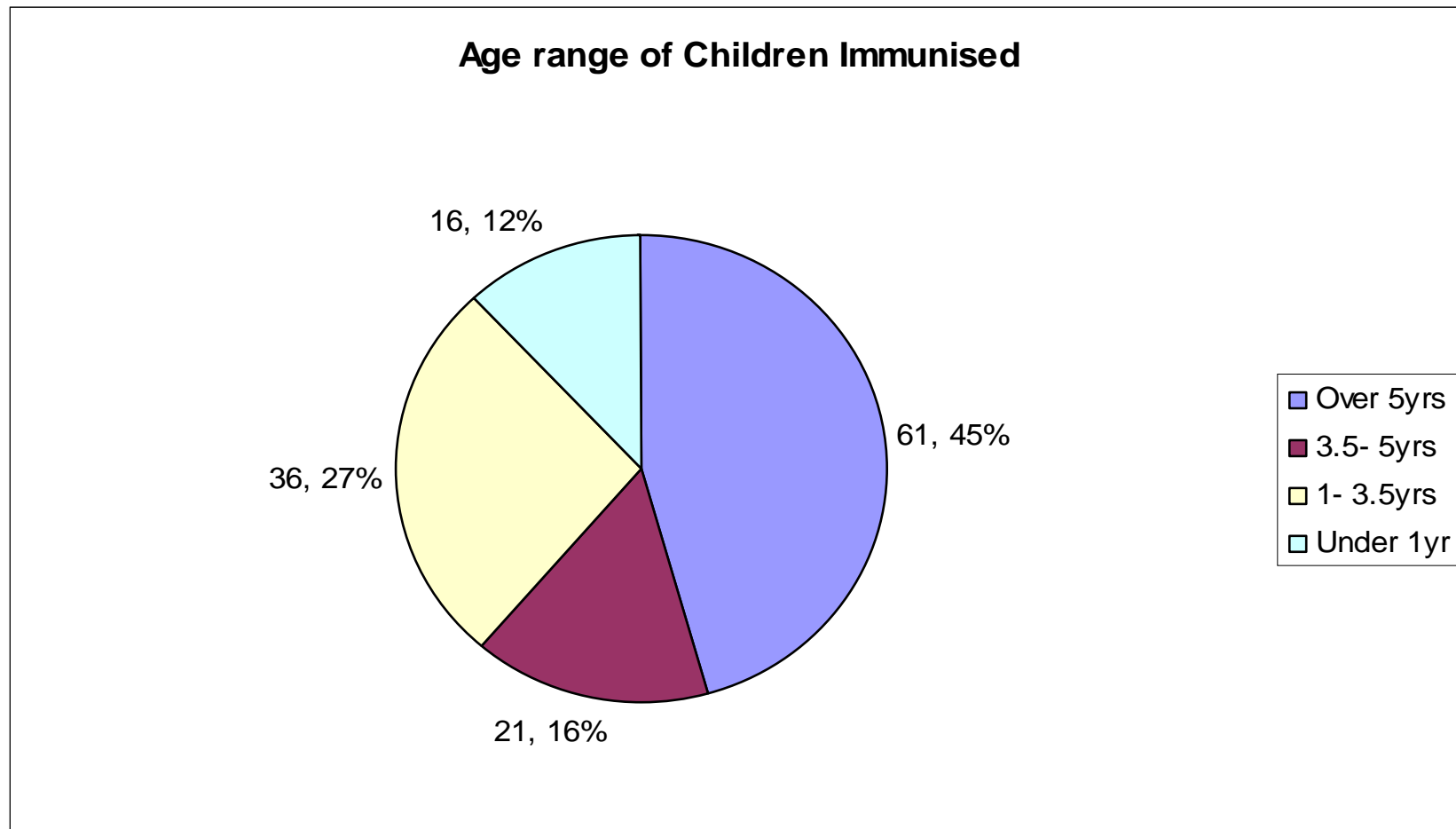


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Age range



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Thank you

Any Questions ?



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