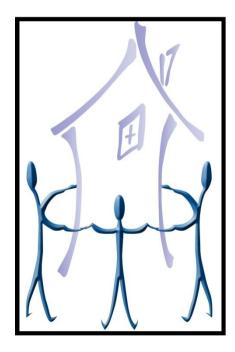
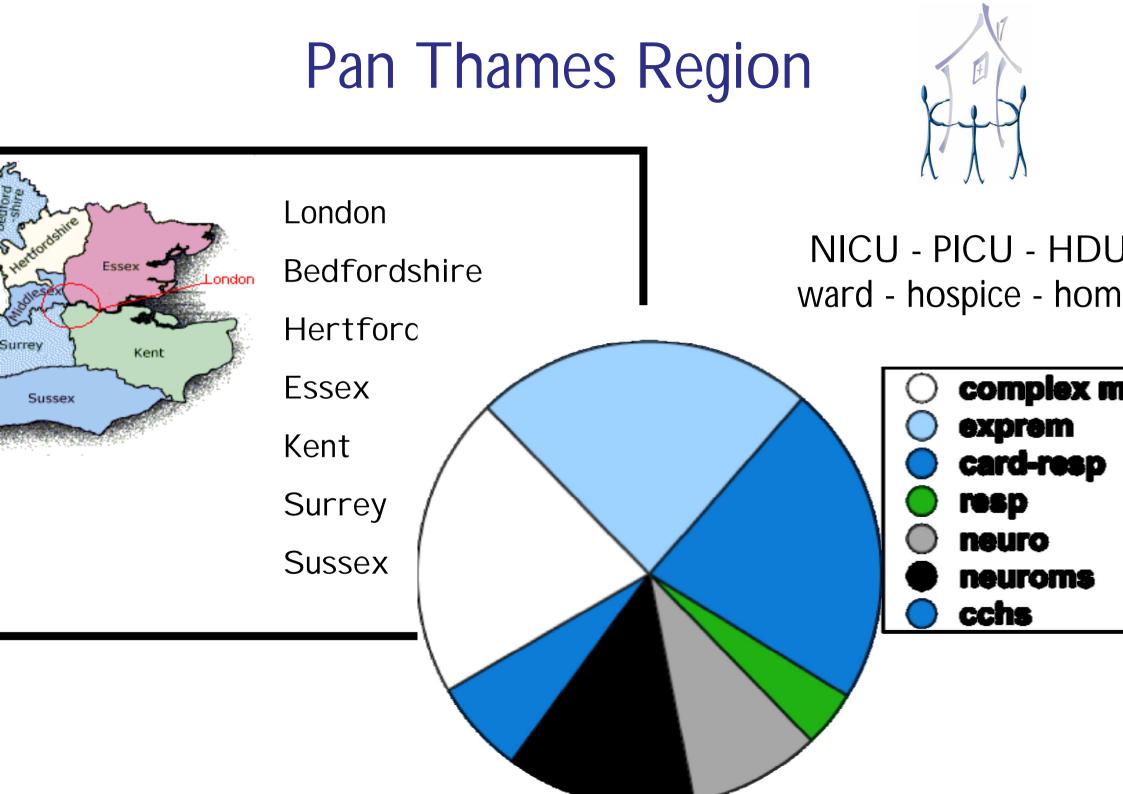
London Health Conference 2010

Dr Gillian Charlotte Halley Consultant Children's Long Term Ventilation Service





Care closer to home



- Prolonged hospital stay is no longer acceptable
- Improvements in ventilator technology
- Change in expectations
- What do families want?

How do we make it safe?

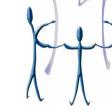
Average time to discharge?



7-9 months from when medically stable



Why does it take so long?

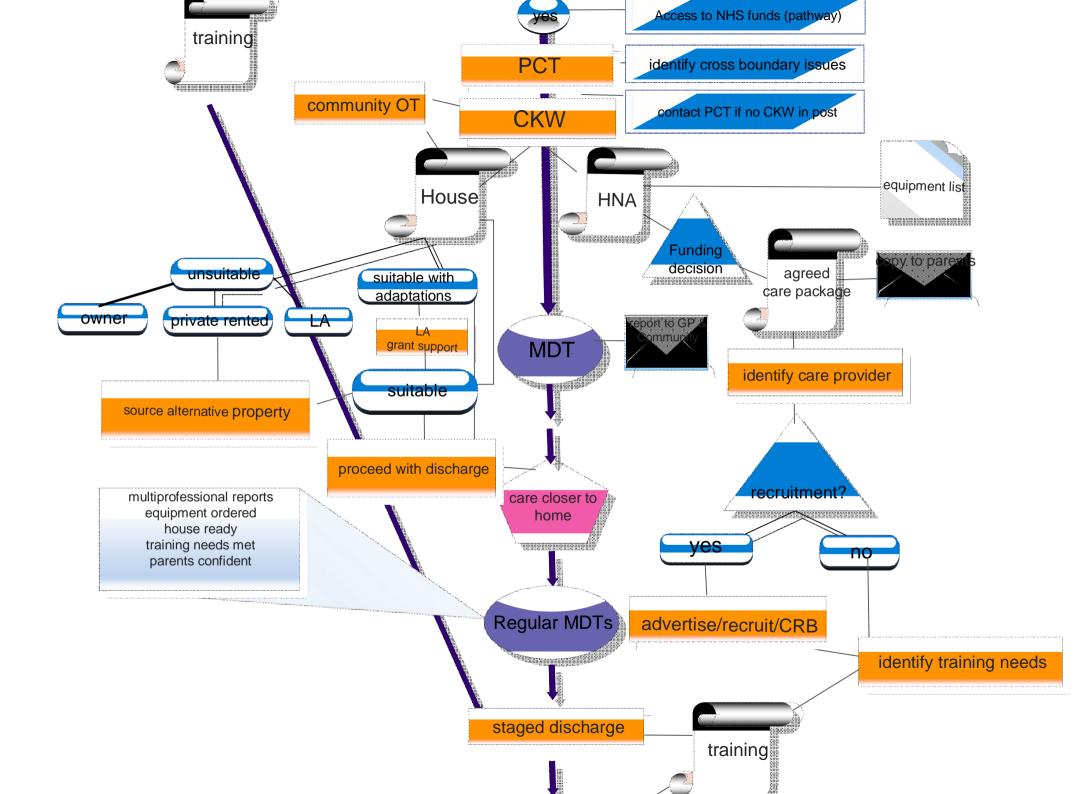




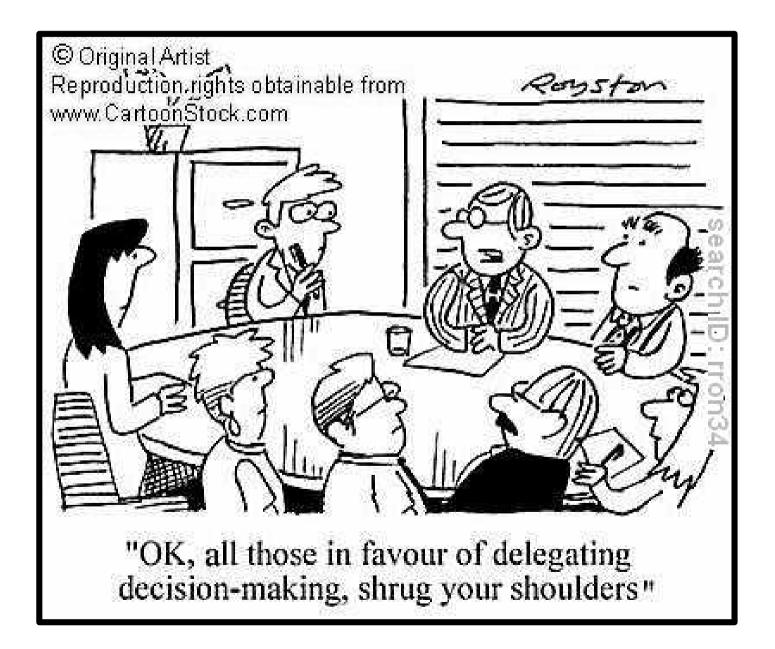
LTV Discharge Planning

key Stages in Discharge

- ✓ Recognise need for LTV start dc planning and parent education & training
- ✓ Acute Key Worker (AKW) contacts Community Key Worker (CKW)
- ✓ CKW informs children's continuing care commissioner
- ✓ Health Needs Assessment (HNA) carried out
- ✓ Referral to social services
- ✓ Housing assessment
- ✓ 1st MDT
- ✓ Funding agreed
- ✓ Equipment list & ventilator purchased
- ✓ Care Provider I dentified
- ✓ Recruitment of carers (CRB)
- ✓ Training of carers

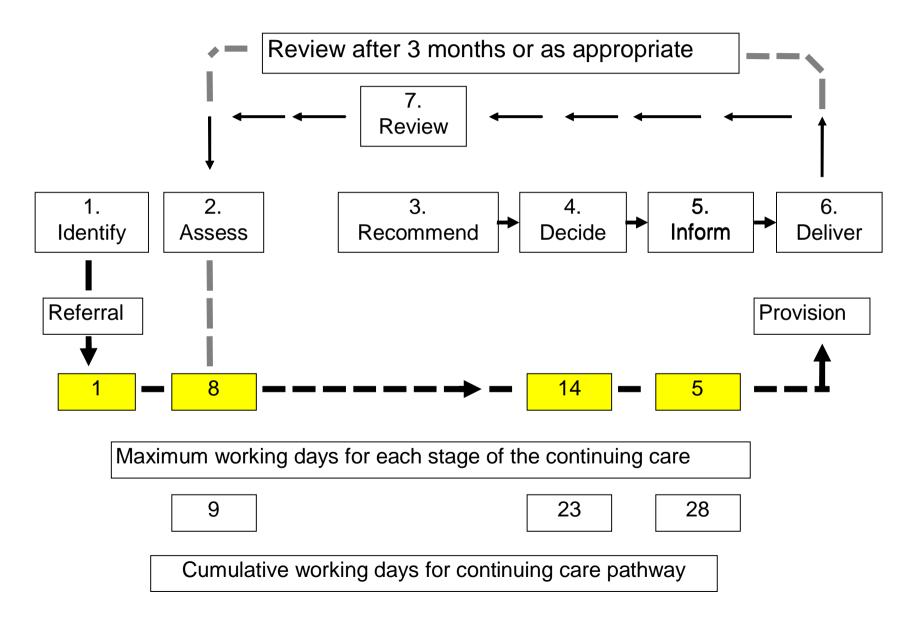


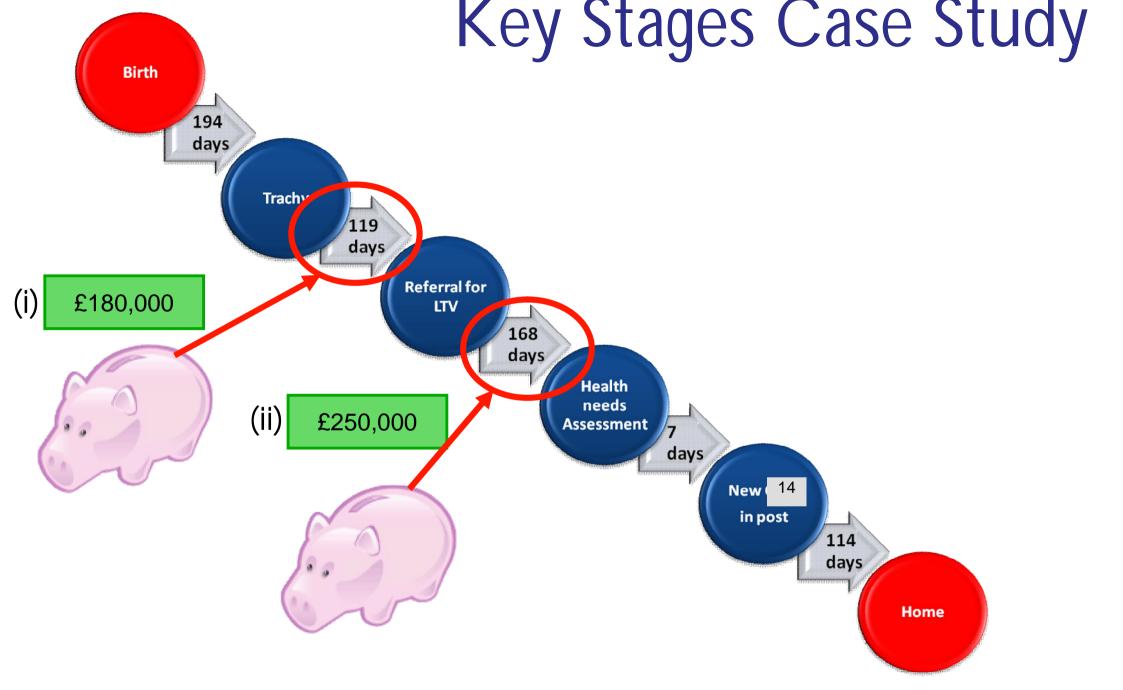
Delays in decision Making



Children's and young people's continuing ca

DH March 201





(i) Recognise the need for discharge planning(ii) Carry out a Health Needs Assessment

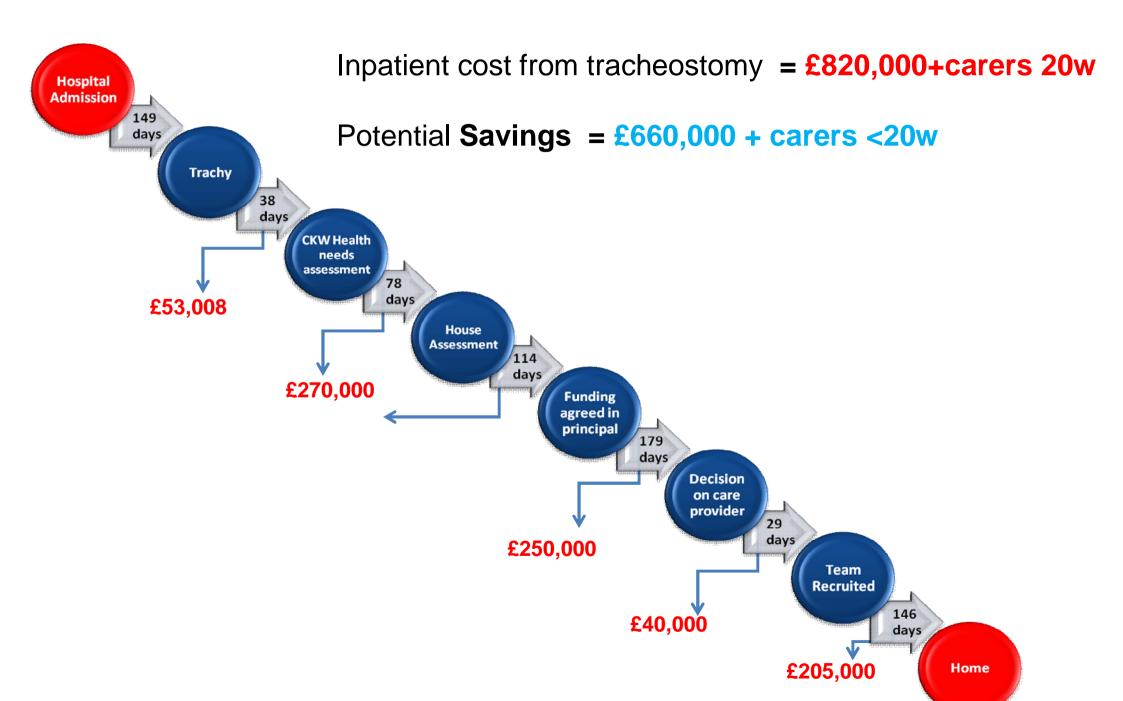
Hospital Bed Day Costs

Birth to Tracheostomy £290,000

Tracheostomy to HNA £430,000



Key Stages Case Study



Obstacles to discharge



- small numbers; highly variable and complex patient group
- reinventing the wheel
- multiagency communication
- paper based system erratic, no structure
- lack of urgency in decision making
- lack of structured pathway
- commissioning strategies & responsibility for funds
- no longitudinal tracking for LTCs

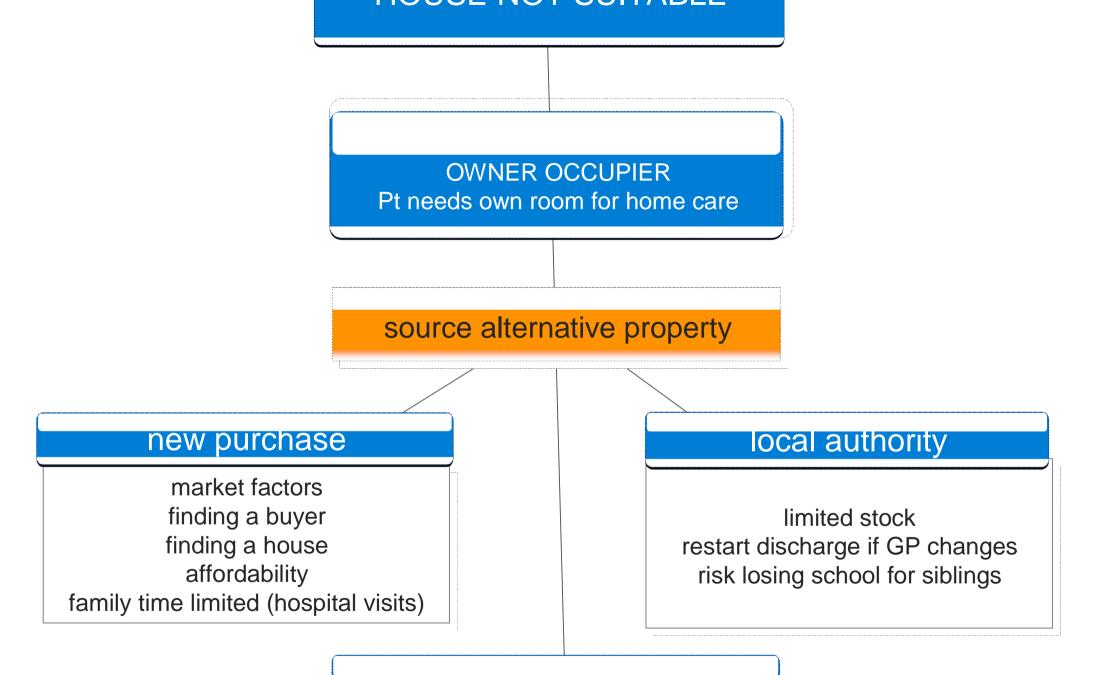


"You never really understand a person until you consider things from his point of view-until you climb inside of his skin and walk around in it "

Case Study One Care Closer to Home

- fifth child (CCHS)
- medically stable
- 2 bed house
- owner occupier





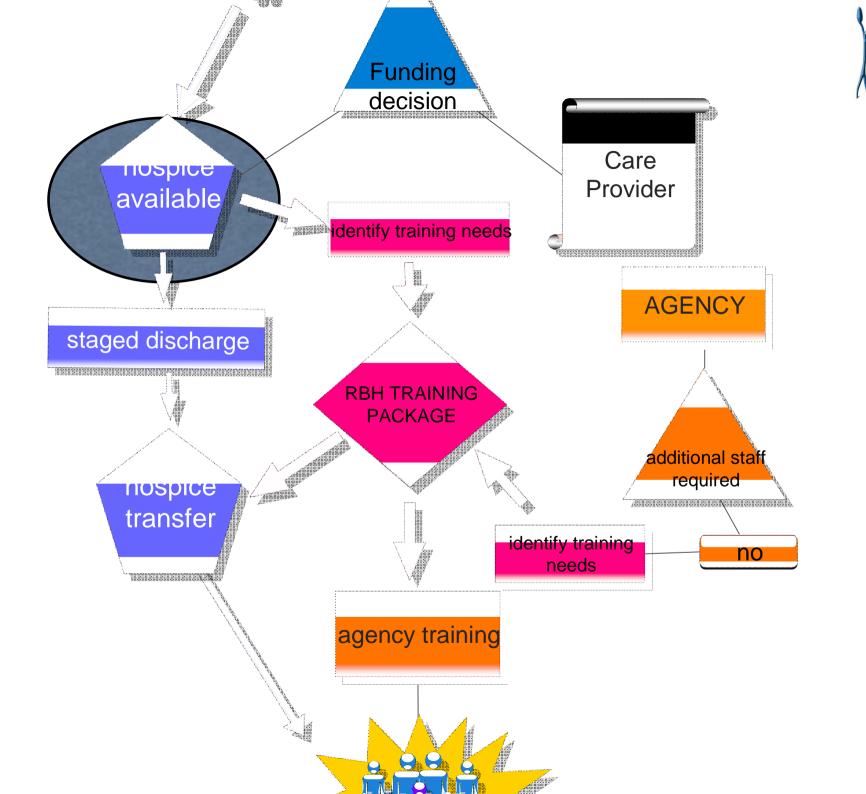
private rented

6m private rented = cost effective no joint social-health budget

Hospice as a transition to home









Training

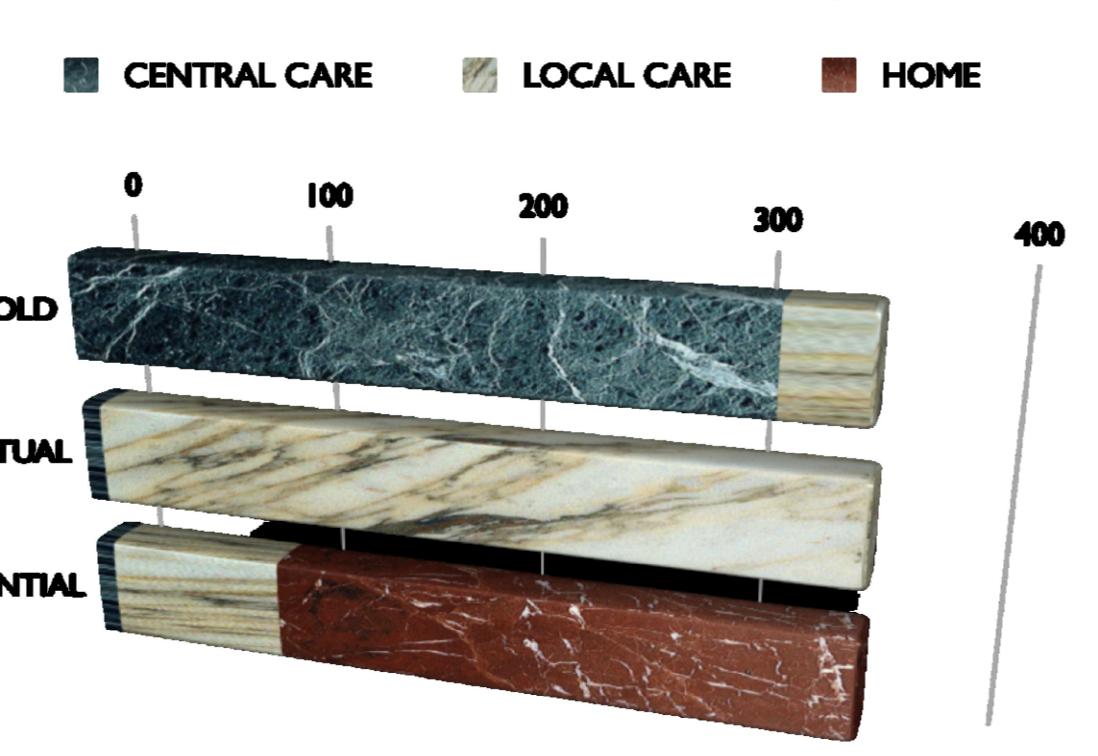


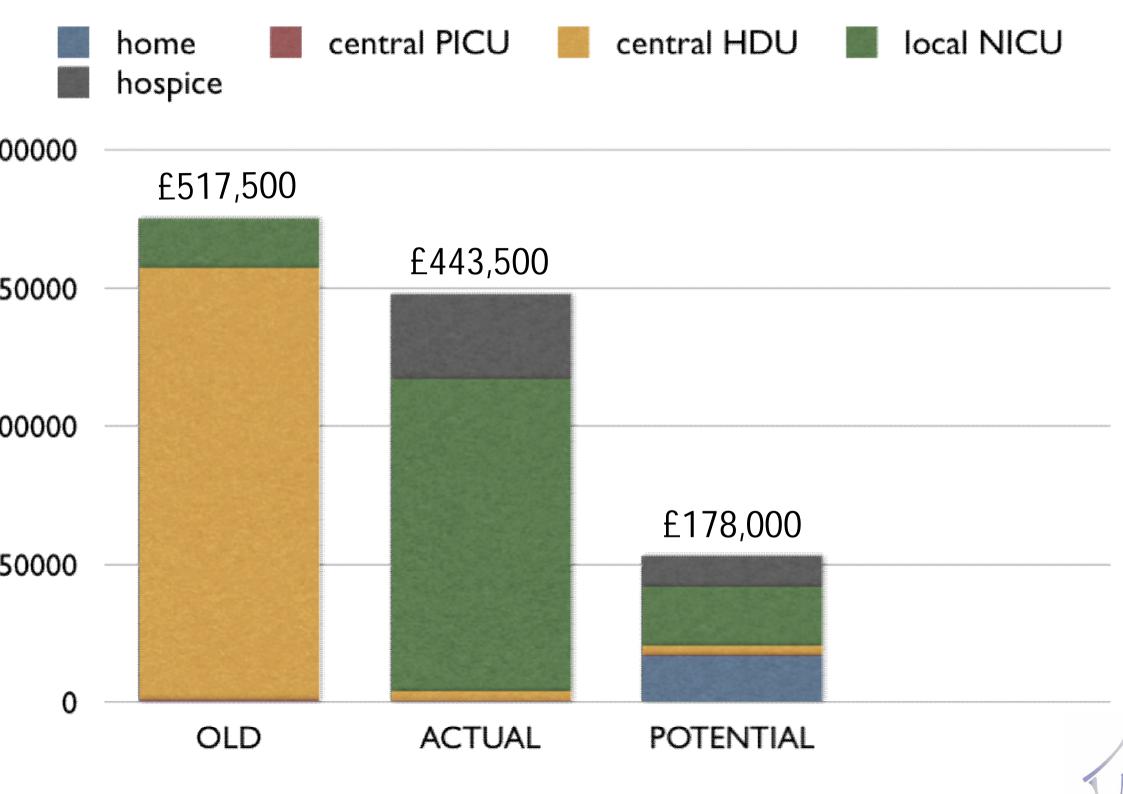


Simulation



Cale Closer to Florie (Days)







Here he is Edward Bear, comind downstairs now, bump, bump, bump, on the back of his head, behind Christopher Robin. It is as far as he knows, the only wa of coming downstairs, but sometimes he feels that there really is another way, if only he could stop bumping for a moment and think of it...

Case Study 2

- Born prematurely
- local hospital unable to accept ransfer for 3 months
- direct discharge home



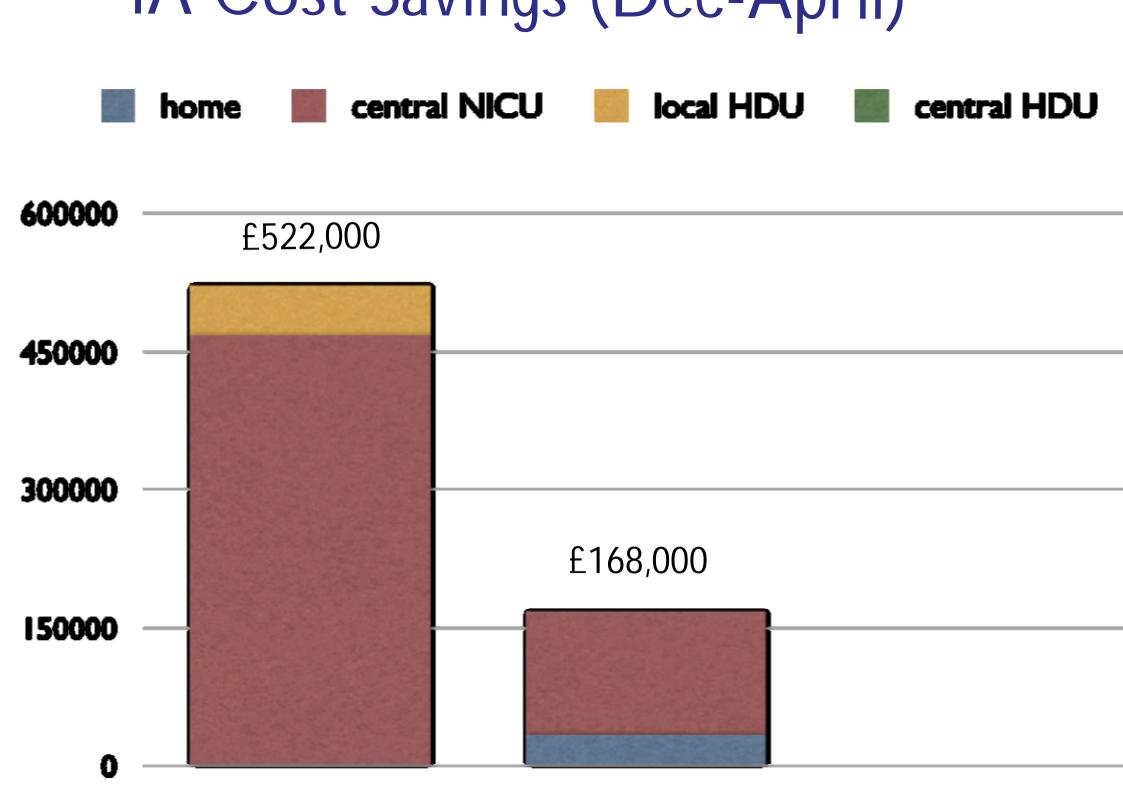


Direct Discharge Home

- We found the process
- nappened almost without a
- nitch, especially with Christmas
- around the corner and are very
- grateful for all the work put in by
- he LTV team, discharging
- nospital and key workers to
- nake it happen".









Weaned off ventilator & Tracheostomy removed

- *The had our first "normal" night last lay with no nurses or equipment and all slept 6 hours*
- everyone here is mentioning how much opier she is at the moment"





children are safe?

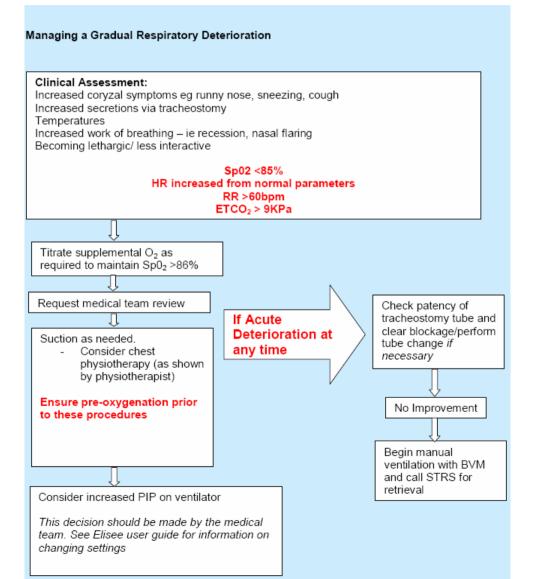
- standardise clinical pathway
- standardise education and training
- empower parents
- central support & follow up
- patient directed care



Communication



Advanced Care Plans



| For Influenza A: | [x] | Yes | [] | No | [] | Unknown | [] | N/A |
|---|----------|--|---|---|---|---------------------------------|--------|--------------------------------|
| For H1N1: | [X] | Yes | [] | No | [] | Unknown | [] | N/A |
| INFECTION: | | | | | | | | |
| History: | Pseud | omonas | | | | | | |
| Current Concerns: | [] | No | [X] | Yes (s | pecify) | | | |
| Ongoing treatment: | | sed colo itinued. | omycin | , but thi | s induc | ed wheeze s | o was | |
| Tracheal colonisation: | Pseud | omonas | | | | | | |
| Tracheal colonisation. | - I Seud | omonas | | | | | | |
| DURING THIS ADMISSION | | | | | | G INVESTIGA | | : |
| | YOUR P | | HAD T | HE FOL diology | | | TIONS | : [X] |
| DURING THIS ADMISSION | YOUR P | ATIENT | HAD T Care | | | | TIONS | |
| DURING THIS ADMISSION Respiratory team review | YOUR P | ATIENT [X] | HAD T Caro pH s | diology | review | | TIONS | [X] |
| DURING THIS ADMISSION Respiratory team review Gastro review | YOUR P | ATIENT [X] [X] [X] | HAD T Caro pH s Bror | diology study | review | | ATIONS | [X] [X] |
| DURING THIS ADMISSION Respiratory team review Gastro review Sleep Study | YOUR P | ATIENT [X] [X] [X] | HAD T Caro pH s Bror CT s | diology study nchosce | review opy | / | ATIONS | [X] [X] [] |
| DURING THIS ADMISSION Respiratory team review Gastro review Sleep Study ENT review (ie if MLB r | YOUR P | ATIENT [X] [X] [X] [X] | HAD T Caro pH s Bror CT s SAL | diology study nchosco scan T revie | review opy w (+/- | / | | [X] [X] [] |
| DURING THIS ADMISSION Respiratory team review Gastro review Sleep Study ENT review (ie if MLB r ECHO | YOUR P | ATIENT [X] [X] [X] [X] [X] | HAD T Carc pH s Bror CT s SAL Occ | diology study nchosco scan T revie | review opy w (+/- nal ther | VF) rapy review | | [X] [X] [] [X] |
| DURING THIS ADMISSION Respiratory team review Gastro review Sleep Study ENT review (ie if MLB r ECHO Dietician review | YOUR P | ATIENT [X] | HAD T Card pH s Bror CT s SAL Occ Trai | diology study nchosco scan T revie upatior | review opy w (+/- nal ther irers/ s | √ VF) ′apy review taff | | [X] [X] [] [X] [X] |

Communication



| All about me | Feeding I have a PEJ I am fed with Peptamen Junior @ 37mls/hr | |
|--|---|--------------------------------------|
| I have chronic lung disease and tracheobronchomalacia which means I need a ventilator to keep my airways open | I cannot eat but I am allowed to try | My mum is called My dad is called |

Ventilator (Elisee 150)

- I need to use my ventilator all of the time
 I can breathe but the ventilator supports me.
- •If there is a problem with my ventilator I have a spare ready, please use this.

Breathing & Physio

My tracheostomy is a 4.5 Bivona Flextend

If I need suctioning please suction to 11cm with a size 8 catheter

Hello I am Lily



DOB:

I like ...sitting in my chair I dislike ...mouthcare, please be gentle and tell me what you are going to do

When I'm upset... I like to be patted to make me feel better

My routine is:

Mum/Dad come to visit at 10am & help me wash and change my tracheostomy tapes

My Development?

Named Professionals

Resuscitation / levels of care

Tetraplegic man's life support 'turned of by mistake

Tetraplegic Jamie Merrett, 37, had a bedside camera set up at his home in Wiltshire, after becoming concerned about the care he was receiving. An agency nurse working for the NHS was filmed switching off her patient's life support machine by mistake.



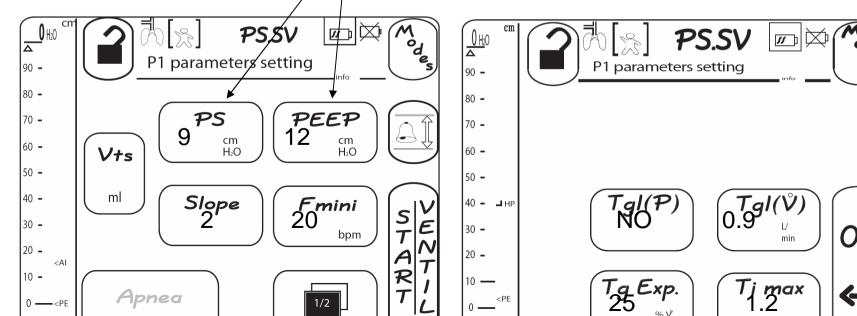
Communication





Elisee 150

PIP: 9 + 12 = 21 cm H_20



Communication Share Knowledge







Communication Practice Emergency Plans



Communication

SBAR Structure the conversation

Situation:

l am (name) in (location)

I am calling about (patient X)

I am calling because I am concerned that /I am unsure about / the patient needs

Background:

Patient (X) diagnosis They have previously had....(e.g last admission to hospital) Their normal condition is (e.g.alert/drowsy/ventilator dependant)

Assessment:

On examination I have found....(e.g. ++secretions) Recent vital signs...Sp02, HR, RR,Temp I think the problem is / may be OR I don't know what's wrong but I am concerned

Aims

- Missed communications
- Prevent breakdowns
- A common language
- Memory prompt
- Reduce the time spent

Recommendation: I would like you to....see the patient. Advise me what to do..(when? what next?)

e-VENT: Web Based Patient Pathway



| S | London | Innovator | Award | 2009 |
|---|--------|-----------|-------|------|
|---|--------|-----------|-------|------|

| | R |
|---|---|
| Password reminder | |
| Please enter your username or email address and click on submit to receive your password by email | |
| Email: | 1 |
| Submit | |



| | Login |
|--|------------------------------------|
| Username: Password: Remember Password: | |
| Forg | Submit Register ot password? |

Royal Brompton & Harefield NHS



NHS Foundation Trust

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Finding Solutions

"If the person you are talking to doesn't appear to be listening, be patient. It may simply be that they have a small piece of fluff in their ear."



