

What makes quality teaching?

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Learning and teaching in HE

- The nature of university education
- Current interest in teaching quality
- Managing expectations
- Delivering a quality service to students

History of teaching quality

- PCFC: Teaching Quality (1990)
- Teaching Quality Assessment (TQA)
- Fund for the Development of Teaching and Learning
- The Dearing Report
- The Future of Higher Education (2003)
- The Higher Education Academy

Browne review of HE funding

- Leicester hearing 21 May 2010
- Measuring teaching quality
- Professionalising teaching in HE
- Information and student perceptions
- Quality and price
- Protecting the student interest

What we've learnt from audit and review

- Strategies for learning and teaching
- Adoption of learning outcomes
- Innovations in learning – including ICT
- Investment in learning resources
- Student involvement

Student Charters

- BIS initiative – April 2010
- Joint Chair: Janet Beer/Wes Streeting
- Mutual obligations of students and institutions
- Delivery standards
 - Teaching hours
 - Lecturers' performance
 - Standard of accommodation
- Has been tried before - 1995



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