



Joining up services and bridging the sector divide

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Imperatives

- Demands on the system
 - demography
 - expectation
 - linking the “personal” with the “community”
- Impact of economic situation
 - efficiency and value for money
 - effectiveness and the quality dimension

Issues

- Differential profile
- Alignment and incentives
- Culture and relationships
- Leadership
- Future challenges

What would help?

- The role of government
- The development of trust
- New models and the management of risk
- The alignment of incentives

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